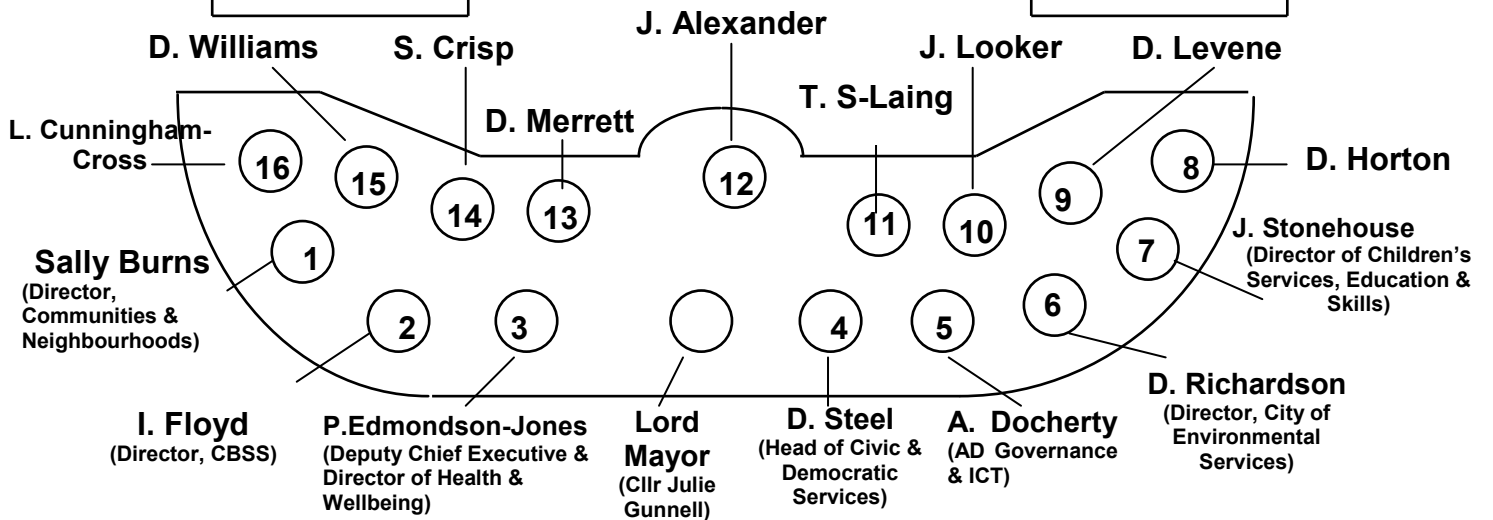
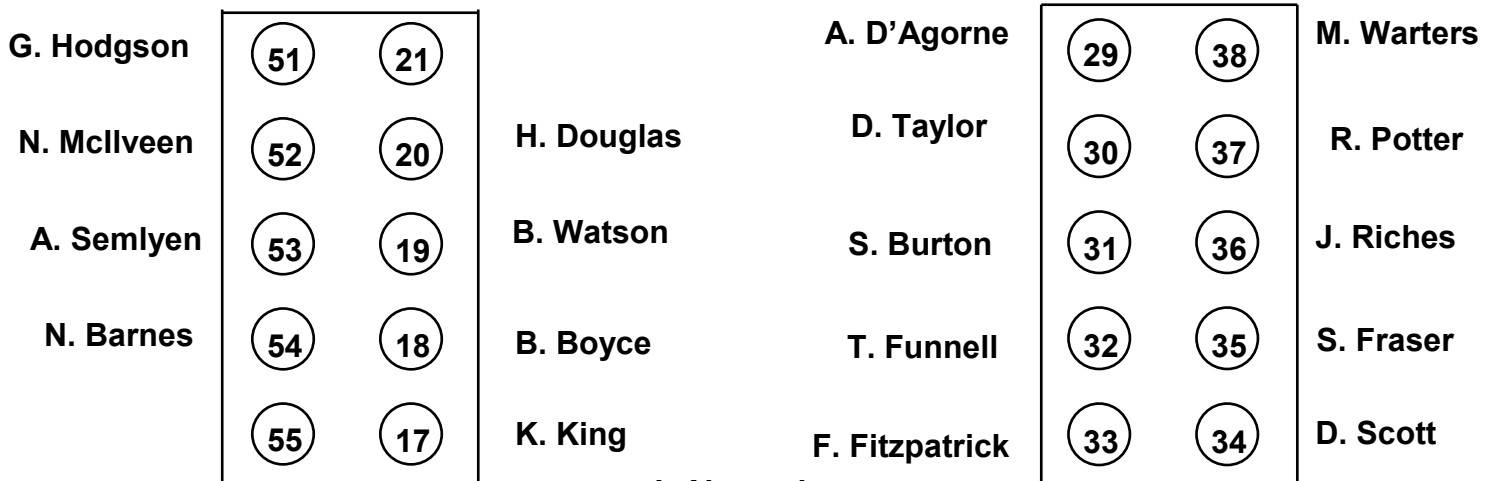
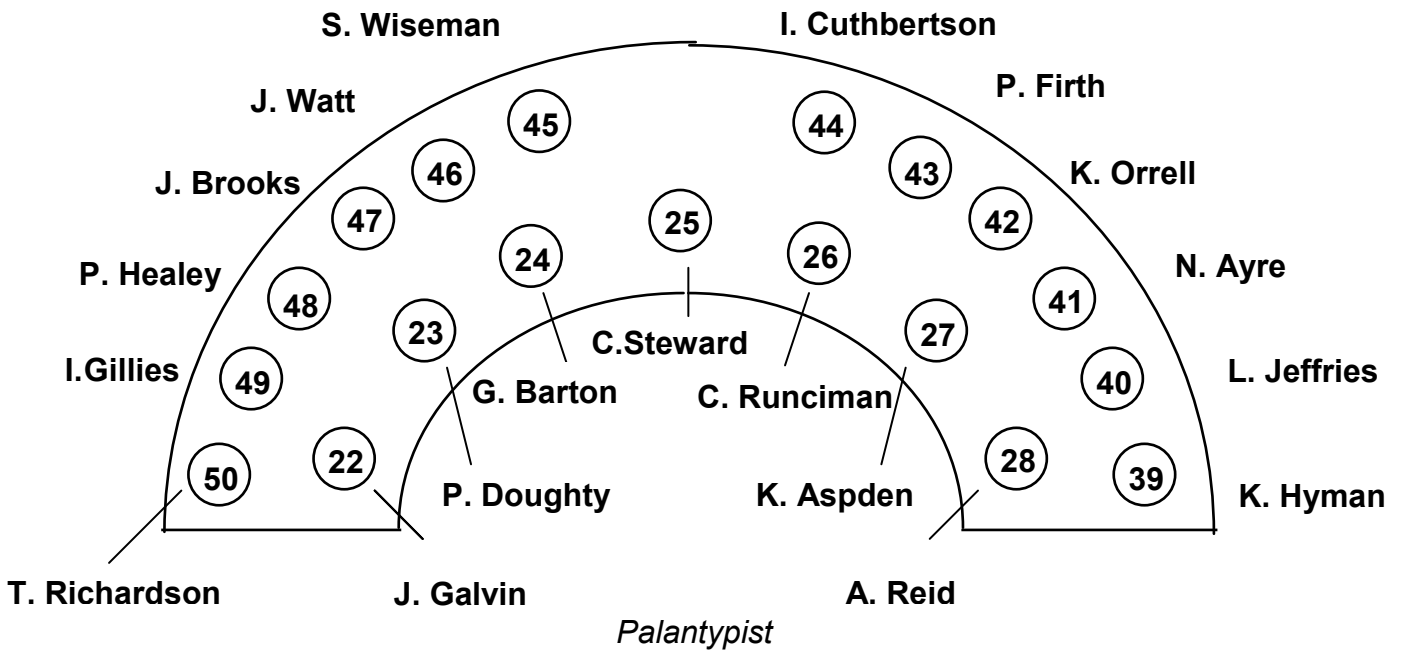


**CITY OF YORK COUNCIL
SUMMONS**

All Councillors, relevant Council Officers and other interested parties and residents are formally invited to attend a meeting of the **City of York Council** at the **The Guildhall, York**, to consider the business contained in this agenda on the following date and time

Thursday, 27 March 2014 at 6.30 pm

COUNCIL CHAMBER



A G E N D A

1. Declarations of Interest

At this point, Members are asked to declare:

- any personal interests not included on the Register of Interests
- any prejudicial interests or
- any disclosable pecuniary interests

which they may have in respect of business on this agenda.

2. Minutes (Pages 1 - 28)

To approve and sign the minutes of the Budget Council meeting held on 27 February 2014.

3. Civic Announcements

To consider any announcements made by the Lord Mayor in respect of Civic business.

4. Public Participation

At this point in the meeting, any member of the public who has registered to address the Council, or to ask a Member of the Council a question, on a matter directly relevant to the business of the Council or the City, may do so. The deadline for registering is **5:00pm on Wednesday 26 March 2014.**

To register to speak please contact the Democracy Officer for the meeting, on the details at the foot of the agenda.

WEBCASTING NOTICE

Please note: this meeting may be filmed for live or subsequent broadcast via the internet - at the start of the meeting the Lord Mayor will confirm if all or part of the meeting is being filmed.

You should be aware that the Council is a Data Controller under the Data Protection Act. Data collected during this webcast will be retained in accordance with the Council's published policy.

http://www.york.gov.uk/downloads/download/3130/protocol_for_webcasting_filming_and_recording_of_council_meetings

Public seating areas will not be filmed by the Council.

5. Petitions (Pages 29 - 32)

To consider any petitions received from Members in accordance with Standing Order No.7. To date, notice has been received of two petitions to be presented by:

- i) Cllr Warters to present the following petition on behalf of local residents, which is to be debated, following receipt of over 1,000 signatures, in accordance with the Council's petitions scheme:

Restrict Supermarket Expansion in York – signed by 1441 people plus 19 online signatories (956 York residents/ 505 East Riding/Selby area)

The signatories *“petition the Council to:*

Not approve any further planning permissions for supermarkets in York without a public debate.

We believe that York has now too many large supermarkets and any further expansion will threaten the very existence and sustainability of independent local retailers.”

[A background report is attached at Agenda item 5 - Annex A]

- ii) Cllr Doughty on behalf of residents of Stockton on the Forest and Hopgrove calling for the reinstatement of late evening bus services from the City Centre, which were lost with the introduction of the Winter Bus timetable.

6. Report of Cabinet Leader (Pages 33 - 38)

To receive and consider a written report from the Leader on the work of the Cabinet.

7. Recommendations of the Audit and Governance Committee
(Pages 39 - 52)

To consider the following recommendations for approval from the Audit and Governance Committee:

Meeting	Date	Recommendations
Audit and Governance Committee	12 February 2014	Minute 64: Updating the Constitution <i>(copy of update attached)</i>

8. Recommendations of the Gambling, Licensing & Regulatory Committee (Pages 53 - 110)

To consider the following recommendations for approval from the Gambling, Licensing and Regulatory Committee:

Meeting	Date	Recommendations
Gambling, Licensing and Regulatory Committee	17 March 2014	Minute 20: Statement of Licensing Policy – Review of the Saturation and Cumulative Impact Zone <i>(copy draft Licensing Policy attached)</i>

9. Scrutiny - Report of the Chair of the Corporate and Scrutiny Management Committee (Pages 111 - 114)

To receive a report from Councillor Galvin, the Chair of the Corporate and Scrutiny Management Committee (CSMC), on the work of the CSMC, to be moved by the Vice Chair Councillor Runciman.

10. Report of Cabinet Member (Pages 115 - 124)

To receive a written report from the Cabinet Member for Environmental Services and to question the Cabinet Member thereon, provided any such questions are registered in accordance with the timescales and procedures set out in Standing Order 8.2.1.

11. Pay Policy 2014/15 (Pages 125 - 146)

To consider a report seeking approval to the Pay Policy Statement for 2014/15 relating to the pay of the Council's senior

staff, to fulfil the requirements of Sections 38 – 43 of the Localism Act 2011.

12. Activities of Outside Bodies

Minutes of the following meetings of outside bodies, received since the last meeting of Council, have been made available for Members to view via the Council's website at

<http://democracy.york.gov.uk/mgListOutsideBodies.aspx?bcr=1>

Copies may also be obtained by contacting Democratic Services at West Offices, Station Rise, York (tel. 01904 551088)

- Yorkshire Purchasing Organisation – 31 January 2014
- NHS – 18 September 2013
- Fire Authority – 12 February 2014
- Without Walls – 10 February 2014
- Safer York – 3 February 2014

Members are invited to put any questions to the Council's representatives on the above bodies, in accordance with Standing Order 10(b).

13. Notices of Motion

To consider the following Notices of Motion under Standing Order 12:

A – Motions referred from the Cabinet in accordance with Standing Order 12.1(a)

None

B – Motions submitted for consideration directly by Council, in accordance with Standing Order 12.1(b)

(i) From Cllr Semlyen

“York Labour promised to set up an independent Fairness Commission before the last local elections. This was implemented soon after the election result. The commission was led by the Archbishop of York. A key recommendation of the commission was the introduction of the Living Wage. Under

Labour this is the first local authority in Yorkshire and the Humber to commit and implement the Living Wage. This has so far helped increase the pay levels of 700 of our lowest paid staff.

The Leader of the Conservative Group has said he is “sceptical” about the Living Wage and the Deputy Leader of the Conservative Group has called the Living Wage “immoral”. York Liberal Democrats have previously published leaflets stating they would “realign staff costs to private sector rates”.

Council believes both the electorate and staff deserve to know where each of the party stands on the Living Wage over the course of the next council (2015-9). Council resolves to commit to the Living Wage for at least the course of this period.”

(ii) From Cllr Brooks

“Council notes residents’ concerns regarding the placement of wind turbines within the council’s boundaries and acknowledges their impact on residential amenities and visual landscapes and the spatial and safety issues which arise from erecting large wind turbines in the Vale of York. Therefore, as a key aspect of the next phase of York’s Local Plan process, the council recommends the Local Plan consults on imposing minimum distance setbacks between wind turbines and habitation as follows:

For all wind turbines of 15m in height and over (as measured from the ground to hub height), a distance of 1.5 km between the turbine and any habitation, unless all landowners or occupiers within this distance consent; and

For all wind turbines of whatever height, a distance of 350m from any public footpath or bridleway.”

(iii) From Cllr Reid

“Council notes the report in *The Press* on 27th February which revealed important facts about the Lendal Bridge closure.

Council further notes that:

1. The Labour Cabinet’s six-month trial closure of Lendal Bridge should have finished at the end of February

2. The closure has brought widespread criticism from local residents, business owners, tourists and tourist groups
3. Negative media and social media coverage has been generated to the detriment of our city
4. The closure has failed to significantly improve overall bus journey times
5. Traffic displaced by the closure has caused increased congestion elsewhere in the city e.g. Foss Islands Road and Water End at Clifton Bridge
6. Officers have admitted that the trial closure has had little impact on overall air quality
7. The Labour Cabinet Member responsible has admitted that the signage at the start of the trial was “very confusing”
8. Around 45,000 motorists have received fines for crossing the bridge.

Council therefore resolves to ask Cabinet to:

- a. immediately end the trial closure of Lendal Bridge
- b. publicly admit that the trial has been botched and to apologise for this
- c. immediately publish the raw data on the trial ahead of their detailed evaluation report
- d. commit to consulting with residents and local businesses before bringing forward any future plans for Lendal Bridge.”

(iv) From Cllr Boyce

“Council notes the proliferation of betting shops and payday lenders in certain areas and is concerned by the lack of powers currently available under the planning or licensing systems to deal with this matter.

Council further notes the damage done by the unregulated spread of Fixed Odds Betting Terminals (FOBTs) and currently virtually uncapped payday loans, and that dealing with these issues would make a significant contribution to the Council’s Anti Poverty Strategy as well as preserving the city centre’s unique character.

Council therefore resolves to support Hackney Borough Council which is leading a cross-party group of councils in putting forward a proposal under the Sustainable Communities Act for specific

action that will address this problem, such as for a new planning use class to be created for betting shops, and for appropriate licensing proposals to be brought forward to allow Councils to control the spread of betting shops and payday lenders on the high street.”

14. Questions to the Cabinet Leader and Cabinet Members received under Standing Order 11.3(a)

To deal with the following questions to the Cabinet Leader and / or other Cabinet Members, in accordance with Standing Order 11.3(a):

(i) To the Cabinet Leader from Cllr Steward:

“Given public scepticism about overseas trips by cabinet members can the leader give an update on the tangible results to come from these trips under his administration?”

(ii) To the Cabinet Leader from Cllr Aspden:

“What is the value of the investment – detailing each development separately - made in York which can be directly attributed to the Council and its partners’ participation in the 2013 MIPIM event?”

(iii) To the Cabinet Leader from Cllr Ayre:

“At the last ordinary Council meeting held in December, the Cabinet Member for Leisure claimed that the Council Leader would answer the following question when information became available in January. Perhaps the Leader would now give us the information: Can the Cabinet Member outline how much additional income the Council can expect to receive from parking charges, rents, leases, licences, sponsorship and similar income streams during and after the ‘Grand Départ’?”

(iv) To the Cabinet Leader from Cllr Hyman:

“How many residents (excluding council officers and members) have attended each of the “community conversation” events held so far?”

(v) To the Cabinet Leader from Cllr Cuthbertson:

“What has been the cost of staging the community conversation events held so far?”

(vi) To the Cabinet Leader from Cllr Runciman

“Please could the Cabinet Leader present a list showing York’s ranking in all sections of the 2011, 2012, 2013 and 2014 Centre for Cities: Cities Outlook reports?”

(vii) To the Cabinet Leader from Cllr Steward:

“In light of the leader’s remarks that himself and Cllr Merrett should not be personally pinpointed for the Lendal Bridge farce, who does he think should take the blame?”

(viii) To the Cabinet Leader from Cllr Ayre:

“How much has the Council spent both directly and indirectly (through partners such as the Leeds City Region) on promotional activities connected with this year’s MIPIM event held in Cannes and what benefits did this cost bring?”

(ix) To the Cabinet Leader from Cllr Steward:

“Following confused messages from the Labour budget and cabinet members’ comments on ‘privatisation’ can the leader confirm whether he agrees that if the private sector can deliver an output cheaper and better than the public sector that it makes sense for it to do so?”

(x) To the Cabinet Leader from Cllr Ayre:

“ Who attended this year’s MIPIM event for the council and could the Leader provide a breakdown of costs –attendance, travel, subsistence and accommodation etc?”

(xi) To the Cabinet Leader from Cllr Steward:

“What percentage of York’s residents does the leader believe support the current closure of Lendal Bridge?”

(xii) To the Cabinet Leader from Cllr Ayre:

“Did any representatives from City of York Council attend the ‘Urbact’ event in Paris in January and if they did what the purpose of the visit, what were the costs, and what benefits did attendance bring?”

(xiii) To the Cabinet Member for Finance, Performance and Customer Services from Cllr Reid:

“When was the facility to report potholes, faulty street lights, blocked footpaths etc removed from the “Do it on line - Report it” section of the council website and when will a full range of reporting tools be restored?”

(xiv) To the Cabinet Member for Finance, Performance and Customer Services from Cllr Firth:

“Would the Cabinet Member please update the answer he gave at the December Council meeting and specify for each of the last 6 months the number of issues raised by the different Council access channels (listing separately those originating from web based services such as “My Council”)?”

(xv) To the Cabinet Member for Finance, Performance and Customer Services from Cllr Reid:

“What action has the Cabinet Member taken to ensure that residents use the cheapest (to process) channel to access council services?”

(xvi) To the Cabinet Member for Finance, Performance and Customer Services from Cllr Ayre:

“According to a response to a recent FOI request the Council rents nearly 2,000 mobile phones and other mobile devices for use by its 3,500 staff. How much are these devices costing taxpayers, how many of the devices have call charges of less than £10 a month, and has the Cabinet Member considered offering staff the option of a payment if they choose to use their own mobile devices when at work instead of a council supplied alternative?”

(xvii) To the Cabinet Member for Finance, Performance and Customer Services from Cllr Reid:

“How much has been spent on new furniture at the Eco Depot in each year since it was opened, and what is the estimated life cycle of the new chairs provided at the Eco Depot a few weeks ago?”

(xviii) To the Cabinet Member for Finance, Performance and Customer Services from Cllr Reid:

“How much has the Council received in payment for any “obsolete” furniture at the Eco Depot which has been discarded?”

(xix) To the Cabinet Member for Finance, Performance and Customer Services from Cllr Ayre:

“Could the Cabinet Member specify the number of public complaints received by the council by department in each of the last two calendar years and outline how complaints about the council are recorded and monitored?”

(xx) To the Cabinet Member for Finance, Performance and Customer Services from Cllr Jeffries

“How many complaints about the Council were received by month from the LGO (Local Government Ombudsman) and ICO (Information Commissioner's Office) in each of the last 24 months?”

(xxi) To the Cabinet Member for Finance, Performance and Customer Services from Cllr Cuthbertson:

“Could the Cabinet Member please supply the monitoring statistics for the call centre including waiting times and lost calls for each of the last 24 months?”

(xxii) To the Cabinet Member for Finance, Performance and Customer Services from Cllr Ayre

“How many residents have signed up to 12 monthly council tax payments by month since January 2013 and how is the Council

making it easier for residents to sign-up to this payment structure?”

(xxiii) To the Cabinet Member for Finance, Performance and Customer Services from Cllr Ayre:

“Which council staff are directors of organisations/businesses in their professional capacity, what expenses/payments were made to each of them in the 2013/2014 calendar year, and where is this information declared?”

(xxiv) To the Cabinet Member for Finance, Performance and Customer Services from Cllr Ayre:

“For 2011/12, 2012/13 and 2013/14 could the Cabinet Member please list the salaries for each of the chief officers increments and performance pay plus pension contributions?”

(xxv) To the Cabinet Member for Finance, Performance and Customer Services from Cllr Jeffries:

“Could the Cabinet Member list all the council twitter accounts across all departments, including any partnership twitter accounts, where council staff manage or officially upload to those sites?”

(xxvi) To the Cabinet Member for Finance, Performance and Customer Services from Cllr Reid:

“Why are residents no longer routinely given a reference number when making a complaint to the council?”

(xxvii) To the Cabinet Member for Transport, Planning and Sustainability from Cllr Steward:

“Does the leader share Cllr Semylen’s view that there is no point giving residents a say on 20mph zones and if so does he believe they should not have a say on just that issue or all issues?”

(xxviii) To the Cabinet Member for Transport, Planning and Sustainability from Cllr Watt:

“When does the Cabinet Member expect the next Local Plan consultation to take place?”

(xxix) To the Cabinet Member for Transport, Planning and Sustainability from Cllr Watt:

“Does the Cabinet Member share my disappointment that with the previous Local Plan consultation having ended in July there is still a lack of feedback from residents on the website?”

(xxx) To the Cabinet Member for Transport, Planning and Sustainability from Cllr Watt:

“Given public concern about the lack of Local Plan Working Group meetings and that with the exception of HMOs the group has yet to discuss any aspect of housing for the last nine months, what guarantee can the member give about the number of meetings that will be held this coming year?”

(xxxi) To the Cabinet Member for Transport, Planning and Sustainability from Cllr Watt:

“Can the member update council on his work with organisations looking to bring forward Neighbourhood Plans?”

(xxxii) To the Cabinet Member for Transport, Planning and Sustainability from Cllr Watt:

“Can the member give details of Parish Council meetings he has attended to discuss the Local Plan since the last consultation and what plans he has for the rest of the year?”

(xxxiii) To the Cabinet Member for Transport, Planning and Sustainability from Cllr Reid:

“On the Lendal Bridge/Coppergate access restrictions, would the Cabinet Member now provide the latest information on the following and explain when he expects to publish period 6 monitoring information on the council’s website.

- a) The number of appeals lodged each week since the beginning of August against PCNs issued for contraventions of traffic restrictions on Coppergate and Lendal Bridge
- b) The number of appeals which have been successful each week
- c) The total revenue that the Council has received so far from PCNs following the introduction of the new restrictions on Coppergate and Lendal Bridge
- d) The weekly changes to journey times (all modes of transport) on each arterial road and on each section of the inner ring road since the introduction of the new traffic restrictions
- e) The numbers of accidents reported on roads in the City centre comparing the last 6 months with the equivalent period in 2012/13
- f) The latest air quality monitoring reports for key sites in and close to the City centre, including the Leeman Road area, and comparing these with last year?"

(xxxiv) To the Cabinet Member for Transport, Planning and Sustainability from Cllr Reid:

"When will a timetable of meetings be published at which residents can make representations on the (revised) Local Plan proposals?"

(xxxv) To the Cabinet Member for Transport, Planning and Sustainability from Cllr Reid:

"Why is it taking so long to publish – as promised – the written comments and objections which the Council received following its initial consultation on the Draft Local Plan last year?"

(xxxvi) To the Cabinet Member for Transport, Planning and Sustainability from Cllr Reid:

"What is the proposed timetable for the preparation of the Local Plan up to, and beyond, the Examination in Public (Public Inquiry)?"

(xxxvii) To the Cabinet Member for Transport, Planning and Sustainability from Cllr Orrell:

“Can the Cabinet Member explain why the token system for the Park & Ride at Monks Cross is no longer working, how long has it not been in operation, and is it true that the token system will be started again when John Lewis and M&S stores open in April?”

(xxxviii) To the Cabinet Member for Transport, Planning and Sustainability from Cllr Reid:

“When and why did the Council remove from its website the real time car park space availability information and, as this is a facility provided by many other councils, when will this service be reinstated in York?”

(xxxix) To the Cabinet Member for Transport, Planning and Sustainability from Cllr Reid:

“How much of the £238,000 already spent on implementing new speed limits in west York will the Council be able to recover if the policy is reversed in 2015?”

(xl) To the Cabinet Member for Transport, Planning and Sustainability from Cllr Reid:

“ Will the Cabinet Member agree not to roll out the new wide area 20mph limits in east York at least until a cost/benefit analysis has been completed of the west York scheme and electors have had the opportunity - at the May 2015 local elections - to give their verdict on this policy?”

(xli) To the Cabinet Member for Transport, Planning and Sustainability from Cllr Reid:

“Does the Cabinet Member share Cllr Semlyen’s well publicised view that changes to speed limits should be made without any consultation with local residents?”

(xlii) To the Cabinet Member for Transport, Planning and Sustainability from Cllr Reid:

“The car parks all give electronic signs showing how full they are. For each of the last 12 months please state any times when they were not working?”

(xliii) To the Cabinet Member for Leisure, Culture and Tourism from Cllr Ayre:

“If the Council presses ahead with its £1.6 million market modernisation project the existing stallholders will be temporarily relocated to Parliament Street. Where will current Parliament Street users - including the Continental Markets and the Food Festival - be relocated to and is the Cabinet Member considering the use of spaces such as Duncombe Place or Deans Park?”

(xliv) To the Cabinet Member for Leisure, Culture and Tourism from Cllr Ayre:

“On York’s bid to become a UNESCO City of Media Arts - how much money has been allocated for the bid, from which budget has this been allocated from, what is the money being spent on, who authorised the bid to go ahead and when was this decision taken?”

(xlv) To the Cabinet Member for Environmental Services from Cllr Reid:

“The Smarter York app provides a very limited set of tools - how much did it cost to develop, how much does it cost to maintain, and how many reports have been made in each of the last 3 years?”

(xlvi) To the Cabinet Member for Environmental Services from Cllr Reid:

“Street lighting is now dealt with in house, could the Cabinet Member publish the performance standards for repairing faulty lights and outline whether these standards are currently being met?”

(xlvii) To the Cabinet Member for Environmental Services from Cllr Aspden:

“Could the Cabinet Member outline the projects and incentives in place to increase recycling rates and specify how these projects are being assessed?”

(xlviii) To the Cabinet Member for Environmental Services from Cllr Reid:

“How many residents have signed-up for the additional green bin charge?”

(xlix) To the Cabinet Member for Environmental Services from Cllr Reid:

“Does the Cabinet Member share the growing concern of residents about the volume of dog fouling in York and what steps has he taken to address the problem and what measures are in place to monitor the effectiveness of his policies?”

(l) To the Cabinet Member for Environmental Services from Cllr Reid:

“In each of the last 5 years how many prosecutions – including FPNs – has the Council initiated for dog fouling?”

(li) To the Cabinet Member for Health, Housing & Adult Social Services from Cllr Doughty:

“Council note and some Members will be concerned, myself included, that all appears to have gone very quiet with developments relating to the Elderly Persons Homes programme. Can Councillor Simpson-Laing please give assurances that the project is still planned to be delivered as detailed in previous Cabinet reports by 2016?”

(lii) To the Cabinet Member for Health, Housing & Adult Social Services from Cllr Reid:

“The current breakdown of housing waiting list demand is:

1 Bed	1347
2 Bed	740
3 Bed	212
4 Bed	32
5 Bed	1
6 Bed	1

Given this, why is the Cabinet Member not using some of the £13 million surplus on the housing account to purchase flats on the open market to address the need for more one bedroom properties?”

(lii) To the Cabinet Member for Health, Housing & Adult Social Services from Cllr Jeffries:

“In view of the declining appearance of many of the council estates in York, will the Cabinet Member agree, when the next housing strategy report is debated, to consider a substantial increase in the funding available to address issues like parking provision, replacement fencing, and communal area maintenance etc?”

(liv) To the Cabinet Member for Health, Housing & Adult Social Services from Cllr Aspden:

“Could the Cabinet Member specify how many residents are affected by the ending of the Taxicard scheme and what support/advice is being offered to these residents?”

(lv) To the Cabinet Member for Health, Housing & Adult Social Services from Cllr Jeffries:

“Can that Cabinet Member guarantee that the housing advice sessions which currently take place at Foxwood and Chapelfields community centres will continue in the long-term?”

(lvi) To the Cabinet Member for Health, Housing & Adult Social Services from Cllr Jeffries:

“A council garage next to Beverley Court was reported for repair in October 2012 having been boarded up for many months. Given the shortage of parking in the area will the Cabinet Member explain when this garage will be repaired for rent, how much rent has been lost, why it has taken so long to be repaid and how many other garages in the city (with their locations) have been reported for repair for over 6 months and how much rent they would have achieved had they been occupied?”

(lvii) To the Cabinet Member for Education, Children and Young People from Cllr Runciman:

“In light of her recent report to scrutiny, does the Cabinet Member think that York Schools and Governing Bodies are not challenging enough and are not aspirational for their students, unlike those in London?”

(lviii) To the Cabinet Member for Education, Children and Young People from Cllr Runciman:

“When will the ‘York Challenge’ be ready, will plans be consulted on with schools and governing bodies and when are results expected to be available so that its effectiveness can be assessed?”

(lix) To the Cabinet Member for Education, Children and Young People from Cllr Runciman:

“How will the Cabinet Member ensure that the £5m of Pupil Premium funding is being spent wisely and to good effect – including to narrow the gap between those eligible for FSM and those who are not?”

(lx) To the Cabinet Member for Education, Children and Young People from Cllr Runciman:

“The nine Children’s Centres established under the Liberal Democrat administration have done some excellent work, but does the Cabinet Member understand that their work will be

made much more difficult due to the cuts being imposed by Labour that are coming into effect during the next financial year?”

(Ixi) To the Cabinet Member for Education, Children and Young People from Cllr Aspden:

“In light of the excellent work being done by Children’s Centres in York will the Cabinet Member confirm that all centres will remain open and under council control if Labour retain power in 2015?”

(Ixii) To the Cabinet Member for Education, Children and Young People from Cllr Runciman:

“Could the Cabinet Member confirm the current status of the URBIE bus and the plans for this service over the next 12 months?”

(Ixiii) To the Cabinet Member for Crime and Stronger Communities from Cllr Jeffries:

“Does the Cabinet Member agree with the view of the Equality Advisory Group, as specified in the minutes of the March 5th meeting, that: “EAG meetings need representation from all the political parties to listen to the views raised and to find out what each of the parties are saying about equalities?”

15. Urgent Business

Any other business which the Chair considers urgent under the Local Government Act 1972.

Democracy Officer for this meeting:

Name: Jill Pickering

Contact details:

- Telephone – (01904) 552061
- E-mail – jill.pickering@york.gov.uk

For more information about any of the following please contact the Democratic Services Officer responsible for servicing this meeting:

- Registering to speak
- Business of the meeting
- Any special arrangements
- Copies of reports and
- For receiving reports in other formats

Contact details are set out above.

This information can be provided in your own language.

我們也用您們的語言提供這個信息 (Cantonese)

এই তথ্য আপনার নিজের ভাষায় দেয়া যেতে পারে। (Bengali)

Ta informacja może być dostarczona w twoim własnym języku. (Polish)

Bu bilgiyi kendi dilinizde almanız mümkündür. (Turkish)

یہ معلومات آپ کی اپنی زبان (بولی) میں بھی مہیا کی جاسکتی ہیں۔ (Urdu)

 **(01904) 551550**